



Dear New Client,

Please print and keep this information for your records.

International Health Insurance Denmark a/s (IHI) is available 24hrs a day, 7 days a week. It is important to contact IHI as soon as possible in case of necessary Air-Evacuation, Pre-Authorization, or in the event of an Emergency. IHI will coordinate with the aircraft carrier, attending physician, qualified medical personnel, destination hospital, Mexico and US Customs.

The member insured by IHI must carry their medical card at all times. In the event of a life threatening emergency and if the member has the Worldwide Diamond or Gold plan or if their plan covers that benefit, the member or someone needs to contact IHI Directly via one of the following methods as soon as possible:

If you need to contact IHI directly in the event of an emergency or pre-authorization of a medical e-vac or hospital stay,

Dial the phone number on the back of the medical card, or call the 24 hr. customer service Country Code +45 then 33-15-3300. You can then ask IHI to call you back.

In Mexico please dial the medical pre-authorization phone number +45 33-15-3300 or email: IHI@IHI.com

IHI's direct email is:
IHI@IHI.com

or for Emergency eMail
Emergency@IHI.com

IHI 24 hour emergency number:
[+45-33-15-3300](tel:+45-33-15-3300)

Please also refer to the back of your medical card as the information is printed on the card as well.

Sincerely,

West Coast Insurance Services

Dan Cooper/ Jason Wagner
Email: Info@InsureBaja.com
Web: www.InsureBaja.com